

SeniorSitters

Worldwide Housesitting for Over 50s

Privacy Policy

At **SeniorSitters** we understand and respect your concerns about privacy. However, so we may fully understand your needs and thereby provide you with the best of both value and service, we need you to provide essential information about yourself.

Please note that, following the integration of **SeniorSitters** membership recording and registration functions with those of **HouseCarers.com**, all references in this document to **SeniorSitters** apply equally to **HouseCarers**.

We take our legal responsibilities seriously. Consequently we collect and use personal information only in accordance with this Privacy Policy which explains what information **SeniorSitters** may collect, how this information may be used, and how it relates to the operation of the website.

This Privacy Policy is subject to the Terms and Conditions posted elsewhere on this website and has been drafted in accordance with the Australian National Privacy Principles in the Privacy Amendment (Private Sector) Act 2000 and the Australian Privacy Act 1988. In New Zealand we are bound by the Privacy Act 1993.

You may contact us at any time to inspect your own personal information that we are holding. Our contact details for this purpose are at the foot of this notice.

What we collect from you, and how we use it

We need to collect personal information from you for purposes of registration and communication, and we are at pains to ensure that we ask only for essential information, without which we cannot provide you with our full range of services.

Information is collected on the understanding that you are providing information relating only to yourself, and not to any third party.

Please Note: Individuals under the age of eighteen are expressly prohibited from submitting to **SeniorSitters** or posting to the website any personally identifiable information about themselves.

SeniorSitters collects and stores personal information in several ways at different parts of our website. This information may include your legal name, email address, age and gender, User ID, User Password. Apart from disclosure requirements of the above Acts of Parliament, we do not disclose

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your personal information to any other party unless you grant specific approval where and if this is requested on any of our information forms.

However, we reserve the right to aggregate non-specific information for statistical and other marketing purposes.

Data security

SeniorSitters will take all reasonable steps and security methods to protect the personal information it holds from misuse and loss and from unauthorised access, modification or disclosure. Where appropriate, we use passwords and other techniques to protect you and your privacy.

Opting out

From time to time you may receive information about **SeniorSitters** products, services and other items we believe to be of interest. However, you may contact us at any time to request that your name be removed from our distribution list.

Cookies

In order to maintain the highest possible standards of personalised service to our members, we may use devices known as cookies to store and sometimes track information about you, as well as reducing the time required for you to submit your requests and for us to respond to such requests. A cookie is a small amount of data that is transferred to your computer's hard drive. All portions of the website that prompt you to log in or that may be customised require that you accept cookies. No other company has access to cookies placed on your computer by **SeniorSitters** and cookies will not be used by us to retrieve any information about you other than what you have provided.

Although you may configure your web browser not to accept cookies, the features of our website may not function properly if you do not accept cookies

Updating information

While **SeniorSitters** has responsibilities to you, you also have responsibilities to us. Specifically these include maintaining and updating, as applicable, your membership registration details with current, accurate and complete information. You may view, update and/or edit your membership details at any time by logging in to your account and following the appropriate instructions.

What else you should know

The **SeniorSitters** website contains links to other websites and advertising. The privacy policies of those websites and advertisers may significantly differ from those of **SeniorSitters**. It is therefore recommended that you contact

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such website operators or advertisers directly to determine their respective privacy policies.

Contacting SeniorSitters

If you have any questions about our Privacy Policy, the practices of the website, or your dealings with **SeniorSitters** and/or **HouseCarers**, please direct them to:

SeniorSitters
PO Box 513 ,
Toorak VIC 3142
Australia
Email: privacy@ssanz.com